**From:** PUCWeb Notification < <u>Do.Not.Reply@puc.idaho.gov</u>>

Sent: Tuesday, March 28, 2023 12:00 PM
To: Jan Noriyuki < jan.noriyuki@puc.idaho.gov>

**Subject:** Notice: A comment was submitted to PUCWeb

The following comment was submitted via PUCWeb:

Name: Lisa Browne

Submission Time: Mar 28 2023 11:17AM

Email:

Telephone:

Address: 1081 E Driftwood Hts Dr

Harrison, ID 83833

Name of Utility Company: Avista

Case ID: AVU-E-23-01

Comment: "Upon seeing your Proposed Rate Increases effective 9/1/23 I was shocked. I understand the need for reasonable rate increases, but 14.7% plus an additional rate increase in 2024 of 4.5%? You've included in that Proposed increase nearly doubling our customer charge from \$8.00/month to \$15.00/month with another increase of \$5.00/month bringing it to \$20.00/month in 2024! I believe these proposed increases are extremely high and will hurt a lot of people already struggling to pay their bills in our County. I hope Avista will do everything they can to reduce these increases. Thank you. NOTE: BEFORE POSTING MY COMMENTS, COULD YOU PLEASE REMOVE MY PHONE # & EMAIL? :)"

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[Open in the PUC Intranet application]